

# MARKETING BULLETIN

Bulletin No.	Release Date:	Retain Until: Permanently	Distribution:
Subject: Mandatory Anti-Money Laundering Refresher Training			

1. **Purpose.** The purpose of this announcement is to communicate information regarding required Anti-Money Laundering Refresher Training.
2. **Applicability.** These requirements apply to all individuals employed by or contracted with American General Life and Accident Insurance Company (AGLA). References to producers throughout this bulletin are inclusive of sales and service employees, Special Representatives, and New Career Representatives.
3. **Effective Date.** Immediately
4. **Background.** In response to the Department of Treasury's requirement for ongoing Anti-Money Laundering (AML) training for Insurance Producers, American General Life and Accident Insurance Company has partnered with LIMRA to provide you an efficient and cost effective method to obtain the refresher training required throughout the insurance industry.

Due to the direct nature of a relationship a producer or broker has with the customer, the rule requires insurance companies to integrate its producers and/or brokers into its anti-money laundering programs and to provide ongoing training. As a producer or broker appointed with AGLA you are required to complete approved AML base and AML refresher training courses. You are encouraged to take the online courses offered by LIMRA, which are being offered at no cost to you and have been validated and approved by AGLA.

5. **Required Training.** All producers who completed the base course prior to January 1, 2009 are now required to complete the refresher course. If you are unsure of your completion please refer to your Career Campus "Transcript" page.

To access the AML Refresher Course please go to the following Career Campus website and click on the course titled "Willful Blindness – Anti-Money Laundering for Insurance Review"

<http://mycareercampus.com>

Your Username consists of the first 4 letters of you last name and the last 6 digits of your social security number. For example:

Producer / Broker: John Smith  
Social Security Number: 123-45-6789

Username: smit456789

When you took the base AML course through LIMRA, you were required to create a password during your initial log in. You need that password to log in again to take the refresher course. If you do not remember the password you created, please enter your Username and click on “Forgot Your Password” to reset.

If however, you took your initial AML course through a provider other than LIMRA, and you now want to take the refresher course through LIMRA, your Username follows the same format as the example provided above and your default password is your last name, all lower case.

Upon completion of the refresher training course, LIMRA will provide electronic notification of your completion to AGLA and your Career Campus record will be updated. **No printable certification is available from the LIMRA website.** If you have already completed the LIMRA refresher course for another carrier, you should revisit the site to view updated AGLA company specific information.

**Effective June 1, 2010, any agent who has not completed the required refresher training must complete the training before a covered product policy will be issued.**

6. **Necessary Action.** The General Manager / Service Group Manager / New Career MGA is responsible for:
  - Reviewing the contents of this announcement with All Sales and Service Personnel, **including Special Representatives and New Career Representatives** and assuring that the required training is completed.
7. **Questions regarding this announcement.** Should be directed to either of the following:  
Neil Nevins, Director, Compliance at [neil.nevins@agla.com](mailto:neil.nevins@agla.com) or 615-749-1675  
Paul Thacker, Compliance Specialist at [paul.thacker@agla.com](mailto:paul.thacker@agla.com) or 615-749-2240

**Distribution:**